



Port Forwarding Setup

(3G9WB)

Port Forwarding

Port forwarding enables programs or devices running on your LAN to communicate with the internet as if they were directly connected.

This is most commonly used for VOIP ATA devices or online gaming (via game console or computer).

Port forwarding works by "forwarding" a specific TCP or UDP port from the modem / router to the computer or device you are using.

You can also restrict which incoming connections will have the rule applied to it. This enables you to specify all incoming connections, from a specific subnet or from an individual IP address.*



Different services and different games all use different TCP or UDP ports.

You will need to consult any information supplied with your service or game in order to find which ports need to be forwarded.



You can only forward a port to **one** location (IP address).

In some cases, this may cause issues when multiple LAN devices (computers, game consoles, or VOIP ATAs) attempt to use online gaming at the same time or make multiple VOIP service connections.

In these cases, you would need to use an alternate port for any subsequent connections after the first device.

Please consult your VOIP provider or game manufacturer for assistance with this.

* - If supported by your model of modem / router.

Adding a Port Forwarding Rule

This guide will take you through the steps required to add a port forwarding rule to your modem / router.

1. Open your web browser and go to the address <http://10.0.0.138>, using **admin** as the username and password.
2. Hover your mouse over the "**Advanced Settings**" menu at the top of the page, and then move it to "**NAT**".
3. Click on "**Port Forwarding**".
4. Click the "**Add**" button.
5. Select "**Custom Server**" and enter a name for your port forwarding rule. (any unique name is fine)

BIGBAND® 7.2 Home Network Gateway

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NAT -- Virtual Servers

Select the service name, and enter the server IP address and click "Save/Apply" to forward IP packets for this service to the specified server. **NOTE:** The "Internal Port End" cannot be changed. It is the same as "External Port End" normally and will be the same as the "Internal Port Start" or "External Port End" if either one is modified.
Remaining number of entries that can be configured:32


Server Name:
☐ Select a Service: Select One ▼
☒ Custom Server: Example

Server IP Address: 10.0.0.10

Save/Apply

External Port Start	External Port End	Protocol	Internal Port Start	Internal Port End
5060	5060	TCP ▼	5060	5060
		TCP ▼		
		TCP ▼		
		TCP ▼		
		TCP ▼		
		TCP ▼		
		TCP ▼		
		TCP ▼		
		TCP ▼		
		TCP ▼		
		TCP ▼		
		TCP ▼		
		TCP ▼		

Save/Apply

- 
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Server IP Address: 10.0.0.10

Save/Apply

External Port Start	External Port End	Protocol	Internal Port Start	Internal Port End
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		TCP		
		TCP		
		TCP		
		TCP		
		TCP		
		TCP		
		TCP		
		TCP		
		TCP		
		TCP		
		TCP		
		TCP		
		TCP		
		TCP		
		TCP		

Save/Apply

7. If you are only forwarding one TCP port (as per the example below for VOIP traffic), enter the port you want to forward in the "**Port Start**" and "**Port End**" fields in both the "**External Packet**" and "**Forward to Internal Host**" sections.

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NAT -- Virtual Servers

Select the service name, and enter the server IP address and click "Save/Apply" to forward IP packets for this service to the specified server. NOTE: The "Internal Port End" cannot be changed. It is the same as "External Port End" normally and will be the same as the "Internal Port Start" or "External Port End" if either one is modified.
Remaining number of entries that can be configured:32

Server Name:
☐ Select a Service: Select One
☒ Custom Server: Example

Server IP Address: 10.0.0.10

Save/Apply

External Port Start	External Port End	Protocol	Internal Port Start	Internal Port End
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		TCP		
		TCP		
		TCP		
		TCP		
		TCP		
		TCP		
		TCP		
		TCP		
		TCP		
		TCP		

Save/Apply

8. Click "**Save/Apply**" to add and enable this port forwarding rule.

Please note: Some services require more than one port forwarded. You can do this by specifying a sequential range of ports instead of just one.

For example: 6881-6999.

To do this, you would enter "**6881**" in the "**Port Start**" fields and "**6999**" in the "**Port End**" fields for both the "**External Packet**" and "**Forward to Internal Host**" sections.



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